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CAA Congratulates Texas Agency for Earning 2014 Best Place to Work For Award & CSR for Earning Best in Texas Award

Members Wrap Up the Year By Earning Prestigious Awards

Austin, TX, December 22, 2014 – Combined Agents of America, LLC (CAA) at its annual board meeting November 19-20, Dallas, Texas, wraps up the year by congratulating CAA member agency DFB Insurance Group, LLC for placing Bronze and earning 2014 Best Independent Agencies to Work For award! The DFB Insurance Group earned this award in south central region category and was counted among 1 of the top 16 agencies nationwide by the *Insurance Journal*. With continued expansion into Oklahoma and Kansas, Texas-based CAA is a managing general agency (MGA) committed to strengthening the independent insurance agency system through profitable growth and exceptional service for its member agencies.

With offices in Pampa, Amarillo, Borger and Dallas-Fort Worth, DFB Insurance Group is one of the largest agencies in Texas with some \$10 million in agency revenue as of December 2014.

Members also congratulated Sonya Edwards for being named for the 2nd year as the Outstanding CSR of the Year for Texas by the National Alliance of Insurance Education. Sonya works at CAA member agency Bryan Insurance. The Outstanding CSR of the Year[®] Award is one of the greatest professional honors a customer service representative can receive. It confers recognition of the highest order - an acknowledgement of the recipient's dedication and ability, commitment, and outstanding achievement. Sonya was joined by Denny Bryan, President of Bryan Insurance and CAA member, at the National Alliance for Insurance Education Awards Ceremony.

CAA agencies have a history of earning this Best Place to Work For award. Bryan Insurance also earned Best Agency to Work For: Overall in 2012 when it was recognized for its small town values creating strong ties. This CAA member agency was also counted among one of the top best agencies to work for by the *Insurance Journal* in 2010.

CAA's member agencies convene on a quarterly basis to knowledge share, discuss industry issues, review its relationships with insurance carriers, and assess CAA operations. Highlights from the recent board meeting include:

- Golf tournament at Tension Park Golf Course (Dallas, Texas),
- Insurance carrier presentations by Safeco Insurance, a Liberty Mutual Company, and Central Insurance
- Safeco hosts lunch at Renaissance Hotel (Dallas, TX),
- Central hosts social and dinner at Renaissance Hotel, and
- Insurance industry presentations by IIAT on LevelFirst, and by David Helm on agency perpetuation

About Combined Agents of America, LLC

Founded in 1997, Combined Agents of America, LLC (CAA) is based in Austin, Texas, and is comprised of 52 independent insurance agencies located throughout Texas, Oklahoma and Kansas. By funneling the agencies' combined premiums, CAA brings larger volume commitments to insurance companies, while empowering its

members to realize greater benefits from insurance companies, vendor discounts and other incentives. In 2013, CAA generated more than \$707.8 million in property and casualty premium, and currently works with 18 of the largest insurance companies in the nation. CAA is ranked #4 for the second year running on *Insurance Journal's* Top 20 list of largest agency partnerships in the nation. All CAA member agencies remain independent and are recognized by insurance companies as a key component to their future growth and goal commitments. Additional information is available at www.combinedagents.com .

CAA member agencies include: Aars & Nelson Insurance Agency, Barnard Insurance Agency, Bartlett, Baggett & Shands, Benchmark Insurance Group, Benton-Luttrell-Brown Company, Bigham-Kliwer-Chapman-Watts Insurance Agency, Bibby Brilling & Associates LLP, BRIA Insurance & Risk Consultants, Bosworth & Associates, Bryan Insurance Agency Ltd., Brownrigg Insurance Agency Inc., Cravens Warren & Co., Crockett Insurance Service, DFB Insurance Group LLC, Ed Berrong Insurance Agency, Ed Weeren Insurance Agency Inc., EFGI Insurance & Bonds LLC, Elliott Insurance Group, Evans-Ewan& Brady Insurance Agency Inc., First Insurance Services, First Texas Insurance Services LLC, Fouts, Davidson, Burks Agency LLC, Fuqua Ruth Typer Insurance, Henry Norris Insurance Agency, Inc., Garrett Insurance Agency, Inc., GBS Insurance Agency Inc., Grona Boles Martin & Bloxson Insurance, Hill County Insurance Agency, HC&H Insurance Group, ICI Insurance, Insurance Net Inc., JHC Insurance Agency Inc., J. S. Edwards & Sherlock Insurance Agency, Keller-Leopold Insurance, Inc , McCorkle Commercial Insurance Agency, Mr. Insurance Agency, Inc., NTX Insurance Group, Inc., Pierson-Fendley Insurance Agency, LLC, Pinnacle Insurance Group Inc., Porter Insurance Agency Inc., Purifoy Insurance Agency, LTD, SBS Insurance, The Shropshire Agency Inc., Siegeler Insurance Agency, Inc., Southern Star Insurance, Strong's Insurance Inc., Walthall-Sachse & Pipes, Inc., The Weatherby-Eisenrich Inc., Wellmann Insurance Agency, Inc., Western Insurance Agency, Whorton Insurance Services, and Wood-Dulohery Insurance, Inc.